Print Console™ 3.0

This intuitive and easy to use interface gives any Administrator or Help Desk technician complete awareness of live Print Jobs, Print Queues, and Print Traffic over your network! Corporations are in need of product which simplifies Help Desk printing requests.

Print Console

Print Console adds a level of control to your print queues that is above and beyond any Windows functionality.

This intuitive and easy to use interface gives any Administrator or Help Desk technician complete awareness of live Print Jobs, Print Queues, and Print Traffic over your network! Corporations are in need of product which simplifies Help Desk printing requests.

Now with Print Console you can control and manage those printing requests, and fully aware of all live print jobs remotely!

Monitor all printing with an easy to use management interface, allowing for viewing, sorting, editing, and manipulation print queues and print jobs. Examine overall live print traffic, detect bottlenecks, view printer inventory and printer infrastructure.

The product can track any printing being done through Windows servers and workstations. Whether your enterprise has 1 print server or 1000 print servers Print Console is truly an enterprise help desk utility which allows for full remote administration and its Ease of Use has made it a #1 Help Desk utility on the market today.

Features at a Glance

→   Complete Ease-of-Use.

→   100% software based.

→   Runs on Windows Workstation NT/2000/XXP/Vista

→   View all Print Jobs.

→   Manipulate all Print Jobs.

→   Create and Edit Printer folders.

→   Help Desk Management.

Customers Include

	Edinburg Public Library	ITT Corporation
	Estudillo Law Firm PLLC	John Cabot University
Appleton Area School District	General Electric do Brasil Ltda	Laboratoire de Sante
Balch Spirngs Public Library	Health Protection Agency	Latigo Petroleum
Baldwin UF School District	Hewlett Packard	Law Office of Frederick S. Mittelman
Baldwin Woodville School District	Hong Kong Arts Centre	Leicester City Learning Centre
Barbados Community College Library	Hyatt Hotel	Lockheed Martin
Brisbane Waters Secondary Schools	International Atomic Energy Agency	Los Angeles Unified SD
Calumet City Public Library	International Rescue Committee	Louisiana State Univ.
Cleveland County Library System	Intl. Centre for Research in Agroforestry	United Nations
Cornwall Public Library	Iqara Telecom Ltda.	US Air Force

Product Interface and Usability

Administrative Views

The Print Console Administrative Client is an intuitive interface giving the Administrator or Help Desk Technician many advantages. The client will auto detect printers on the network which can then be inserted into Print Folders. Everything that can be done to a print job can be done to a print queue or an entire folder, such as: View, Purge, Delete, Pause, Resume, Cancel, Sort, etc…

→ Installs on Windows NT/2000/XP/Vista Workstation.
→ Create print folders to store printers.
→ View all print queues on enterprise from one interface.
→ View all print jobs on print queues.
→ Manipulate print jobs on print queues.
→ View Printer Properties.
→ Sort print jobs in print queues.

Printer Views

Printers can be detected over the network by machine name. These can then be inserted into folders by the Administrator. Manage your printers by department, building, or even a domain.

→ Create Print Folders.
→ Sort Print Folders by, printer name, document count, or status.
→ Show server name.
→ Colorize Printer and Folder Names designating, "In Error," "More than X number of documents."
→ See printers errors like "Out of Paper," "Power Off,""Paper Jam", "Error", etc.

Print Job Views

When a printer or printer folder is selected it will show all live print jobs currently in that print queue waiting to be processed. Manipulation of these print jobs can be done while they are still in the print queue.

→ View a single print queue.
→ By clicking a folder you can view all print queues in the folder on one screen.
→ Purge, pause, resume, restart, and delete all print queues in a Print Folder.
→ Purge, pause, resume, restart, and delete a print queue.
→ Pause, resume, restart, and delete a print job.
→ Sort print jobs in print queue by Document Name, Printer Name, Status, Page Count, Owner, Time Submitted, Job Number, Priority, Size

View a print job's properties.

→ Edit Document Title.
→ Edit Priority.
→ Set schedule to print.
→ Advanced

The interface also allows for other advanced options.

→ View server properties.
→ View printer properties.
→ View all Novell print queues and print jobs.
→ Install local printer.
→ Remotely uninstall any printer on the enterprise.
→ Remotely install copy of a printer.
→ Customizable Toolbar.
→ Electronic Updates of software.
→ Built in licensing for the Client.

Support

With over 10 years of experience in the Print Management arena and by surveying and listening to our customers it has made Print Console a #1 Help Desk utility in the world, which is used in Schools, Universities, Libraries, Corporations, Governments, and Individual consultants.

Supporting our customers is our #1 priority, and to do this we have through the years created a network of over 125 resellers and distributors in over 65 countries. Our own internal sales and support staff is offered in 13 languages fluently, which gives us one of the highest customer maintenance renewal retention rates in the industry.

Maintenance is included with all products, and covers Upgrades/Updates and Phone Support for One Year from the date of purchase.

Maintenance

Product Updates and some Upgrades are done through our electronic update (Eupdate) through the product interface. This will allow an Administrator manually have the option of downloading an update and then automatically installing the update.

→ Remotely Update the Print Console Administrator.